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Lampiran 1 Informed Consent dan Koesioner

**INFORMED CONSENT**

Judul : GAMBARAN TINGKAT KEPUASAN PASIEN TERHADAP PELAYANAN KEFARMASIAN DI PUSKESMAS PULO BANDRING KECAMATAN PULO BANDRING KABUPATEN ASAHAN

Peneliti : ALHAFIZ CAN

Nim : P07539021041

Alamat : Jl. Gajah, Sei Renggas, LK.I, Kisaran Barat

Penelitian ini dilaksanakan dalam rangka kegiatan akademik di Jurusan Farmasi Poltekkes Kemenkes Medan, hasil dari penelitian ini akan di pergunakan sebagai bahan untuk menyelesaikan Program Pendidikan D-III Farmasi di Politeknik Kementerian Kesehatan Medan Jurusan Farmasi. Informasi yang diberikan akan saya simpan kerahasiaannya. Sekian Dan Terima Kasih.

MEDAN, Mei 2024

(ALHAFIZ CAN)

## **SURAT PERNYATAAN RESPONDEN**

### **GAMBARAN TINGKAT KEPUASAN PASIEN TERHADAP PELAYANAN KEFARMASIAN DI PUSKESMAS PULO BANDRING KECAMATAN PULO BANDRING KABUPATEN ASAHAN**

Daftar pertanyaan ini bertujuan untuk mengumpulkan tentang kepuasan pasien terhadap pelayanan kefarmasian di Puskesmas Pulo Bandring. Hasil penelitian ini akan di gunakan sebagai bahan untuk menyelesaikan program Pendidikan Diploma D III Politeknik Kesehatan Kemenkes Medan Jurusan Farmasi.

#### **A. Identitas Responden**

1. Nama
2. Jenis Kelamin
3. Umur
4. Pendidikan
5. Pekerjaan
6. Tanggal Pengisian

Responden

Peneliti

(                      )

(                      )

Identitas Responden

- a. Nama Responden :
- b. Jenis Kelamin :
- c. Umur :
- d. Pendidikan :
- e. Pekerjaan :

Petunjuk pengisian:

SP : Sangat Puas

P : Puas

CP : Cukup Puas

KP : Kurang Puas

TP : Tidak Puas

Berikan tanda checklist (  $\checkmark$  ) pada jawaban yang anda pilih

1. *Responsiveness* (daya tanggap)

| No | Pertanyaan                                                                             | SP | P | CP | KP | TP |
|----|----------------------------------------------------------------------------------------|----|---|----|----|----|
| 1  | Petugas farmasi memberikan informasi mengenai obat dengan bahasa yang mudah dimengerti |    |   |    |    |    |
| 2  | Ketanggapan petugas farmasi dalam menjawab pertanyaan pasien                           |    |   |    |    |    |
| 3  | Ketepatan pelayanan petugas kefarmasian dalam pemberian obat                           |    |   |    |    |    |
| 4  | Kemampuan petugas farmasi untuk cepat tanggap menyelesaikan keluhan anda               |    |   |    |    |    |
| 5  | Kecepatan penyerahan obat pada setiap pennebusan resep yang dilakukan petuugas farmasi |    |   |    |    |    |

Rizki (2020)

## 2. *Realibility* (Kehandalan)

| No | Pertanyaan                                                                                                      | SP | P | CP | KP | TP |
|----|-----------------------------------------------------------------------------------------------------------------|----|---|----|----|----|
| 1  | Kejelasan informasi mengenai fungsi, aturan pakai, efek samping obat yang diberikan petugas farmasi kepada anda |    |   |    |    |    |
| 2  | Kemampuan petugas farmasi dalam memberikan informasi obat kepada pasien                                         |    |   |    |    |    |
| 3  | Kejelasan informasi tentang penyimpanan obat yang digunakan pasien                                              |    |   |    |    |    |
| 4  | Kejelasan penulisan etiket pada kemasan obat                                                                    |    |   |    |    |    |
| 5  | Pasien dilayani sesuai urutannya (tidak boleh ada pasien yang menyerobot antrian)                               |    |   |    |    |    |

Rizki (2020)

## 3. *Assurance* (Jaminan)

| No | Pertanyaan                                                                                  | SP | P | CP | KP | TP |
|----|---------------------------------------------------------------------------------------------|----|---|----|----|----|
| 1  | Obat yang diberikan kepada pasien sesuai dengan kebutuhan pasien                            |    |   |    |    |    |
| 2  | Kepercayaan anda terhadap pelayanan di apotek                                               |    |   |    |    |    |
| 3  | Kesopanan, keramatahman, serta perhatian yang diberikan petugas farmasi dalam melayani anda |    |   |    |    |    |
| 4  | Petugas kefarmasian menguasai pengetahuan tentang obat                                      |    |   |    |    |    |
| 5  | Kelengkapan obat di apotek puskesmas memenuhi standar.                                      |    |   |    |    |    |

Rizki (2020)

#### 4. *Emphaty* (Empati)

| No | Pertanyaan                                                                                | SP | P | CP | KP | TP |
|----|-------------------------------------------------------------------------------------------|----|---|----|----|----|
| 1  | Professional petugas farmasi kepada pasien tanpa memandang status sosial dan lain-lain    |    |   |    |    |    |
| 2  | Perhatian terhadap keluhan pasien dan keluarga pasien yang diberikan oleh petugas farmasi |    |   |    |    |    |
| 3  | Pemahaman petugas tentang kebutuhan dan keinginan pasien                                  |    |   |    |    |    |
| 4  | Petugas farmasi melakukan konseling yang baik kepada pasien                               |    |   |    |    |    |
| 5  | Petugas farmasi memberikan informasi obat tanpa diminta                                   |    |   |    |    |    |

Rizki (2020)

#### 5. *Tangible* (Bukti Fisik)

| No | Pertanyaan                                                                                                     | SP | P | CP | KP | TP |
|----|----------------------------------------------------------------------------------------------------------------|----|---|----|----|----|
| 1  | Kebersihan, kerapian dan kenyamanan ruang tunggu                                                               |    |   |    |    |    |
| 2  | Kelengkapan fasilitas apotek (tempat duduk memadai, toilet, sirkulasi udara yang baik)                         |    |   |    |    |    |
| 3  | Ketersediaan informasi obat, dalam bentuk bulletin, leaflet, label obat, poster, majalah dinding dan lain-lain |    |   |    |    |    |
| 4  | Penataan eksterior dan interior ruang apotek                                                                   |    |   |    |    |    |
| 5  | Penampilan petugas farmasi dalam hal kebersihan dan kerapian                                                   |    |   |    |    |    |

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Lampiran 2 Surat Izin Penelitian



**Kementerian Kesehatan  
Poltekkes Medan**  
Jalan Jamin Ginting KM. 13,5  
Medan, Sumatera Utara 20137  
(061) 8368633  
<https://poltekkes-medan.ac.id>

Nomor : PP.08.02/F.XXII.15/ 205 B/2024  
Lampiran : -  
Perihal : Permohonan Izin Penelitian  
Di Puskesmas Pulo Bandring

Medan, 03 April 2024

Kepada Yth.  
Kepala Puskesmas Pulo Bandring  
Kec. Asahan  
Di-  
Tempat

Dengan hormat,

Dalam rangka kegiatan akademik di Jurusan Farmasi Poltekkes Kemenkes Medan, mahasiswa diwajibkan melaksanakan penelitian yang merupakan bagian kurikulum D-III Farmasi, maka dengan ini kami mohon kiranya dapat memberikan ijin penelitian di Puskesmas yang Bapak/Ibu pimpin. Adapun nama mahasiswa tersebut adalah :

| NAMA                            | PEMBIMBING                          | JUDUL PENELITIAN                                                                                                                     |
|---------------------------------|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| ALHAFIZ CAN<br>NIM P07539021041 | Zulfa Ismaniar Fauzi,<br>S.E., M.Si | Gambaran Tingkat Kepuasan Pasien Terhadap Pelayanan Kefarmasian Di Puskesmas Pulo Bandring Kecamatan Pulo Bandring Kabupaten Asahan. |

Demikian kami sampaikan atas kerjasama yang baik kami ucapkan terima kasih.



Ketua Jurusan Farmasi,



Nadroh B. Sitepu, M.Si.  
NIP 198007112015032002

Kementerian Kesehatan tidak menerima suap dan/atau gratifikasi dalam bentuk apapun. Jika terdapat potensi suap atau gratifikasi silakan laporkan melalui HALO KEMENKES 1500567 dan <https://wbs.kemkes.go.id>. Untuk verifikasi keaslian tanda tangan elektronik, silakan unggah dokumen pada laman <https://tte.kominfo.go.id/verifyPDF>.



Lampiran 3 Surat Ethical Clearance

|                                                                                   |                 |                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Kemenkes</b> | <b>Kementerian Kesehatan</b><br><b>Poltekkes Medan</b><br><b>Komisi Etik Penelitian Kesehatan</b><br>Jalan Jamin Ginting KM. 13,5<br>Medan, Sumatera Utara 20137<br>(061) 8368633<br><a href="https://poltekkes-medan.ac.id">https://poltekkes-medan.ac.id</a> |
|-----------------------------------------------------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**KETERANGAN LAYAK ETIK / DESCRIPTION OF ETHICAL APPROVAL**  
**"ETHICAL APPROVAL "**  
**No: 01.25 914 /KEPK/POLTEKKES KEMENKES MEDAN 2024**

Protokol Penelitian yang diusulkan oleh :  
*The Research Protocol Proposed By*

Peneliti Utama : ALHAFIZ CAN  
*Principil In Investigator*

Nama Institusi : Prodi D-III Farmasi Poltekkes Kemenkes Medan  
*Name of the Institution*

Dengan Judul :  
*Title*

**"GAMBARAN TINGKAT KEPUASAN PASIEN TERHADAP PELAYANAN KEFARMASIAN  
DIPUSKESMAS PULO BANDRING KECAMATAN PULO BANDRING KABUPATEN ASAHAN"**

Dinyatakan layak etik sesuai 7 (tujuh) Standar WHO 2011, Yaitu 1)Nilai Sosial, 2)Nilai ilmiah, 3) Pemerataan Beban dan Manfaat, 4)Risiko, 5)Bujukan/Eksploitasi, 6)Kerahasiaan dan Privacy, dan 7) Persetujuan Setelah Penjelasan, yang merujuk pada pedoman CIOMS 2016. Hal ini seperti yang ditunjukkan oleh terpenuhinya indikator.

*Declared to be ethically appropriate in accordance to 7 (seven) WHO 2011 Standards, 1) Social Values , 2)Scientific Values , 3)Equitable Assessment and Benefits, 4)Risks, 5)Persuasion/Exploitation, 6) Confidentiality and Privacy, and 7)Informed Consent, referring to the 2016 CIOMS guidelines. This is as indicated by the fulfillment of the indicators of each standard*

Pernyataan Layak Etik ini berlaku selama kurun waktu 3 Juni 2024 sampai 3 Juni 2025  
*This declaration of ethics applies during the period 3 June 2024 until 3 June 2025*

Medan, 3 June 2024  
Ketua/chairperson  
  
dr. Lestari Rahmah, MKT.  
NIP.197106222002122003



#### Lampiran 4 Foto Pengisian Kuisiонер



Lampiran 5 Foto Puskesmas Pulo Bandring



## Lampiran 6 Master Tabel

| No    | Nama Pasien             | JK | Umu<br>r Th |    | Pendid<br>ikan | Pekerjaan     | Day: Tangkap |     |     |     |     |       |      | Predikat    |
|-------|-------------------------|----|-------------|----|----------------|---------------|--------------|-----|-----|-----|-----|-------|------|-------------|
|       |                         |    |             |    |                |               | P1           | P2  | P3  | P4  | P5  | Total | %    |             |
| 1     | Sania                   | Pr | 70          | 3  | SD             | IRT           | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 2     | Sutrisno                | Lk | 58          | 5  | SD             | Wiraswasta    | 5            | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 3     | Leginem                 | Pr | 62          | 12 | SD             | IRT           | 5            | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 4     | Munasir                 | Lk | 55          | 12 | SMA            | Wiraswasta    | 5            | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 5     | Meijen H. Manurung      | Lk | 34          | 18 | S-1            | PNS           | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 6     | Raminem                 | Pr | 56          | 1  | SD             | IRT           | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 7     | Sutiya                  | Pr | 57          | 4  | SD             | Wiraswasta    | 5            | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 8     | Nidia Putri Malini      | Pr | 27          | 2  | S-1            | PNS           | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 9     | Sri Susanti             | Pr | 23          | 17 | SMK            | IRT           | 5            | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 10    | Dewi Handayani          | Pr | 49          | 3  | S-1            | PNS           | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 11    | Sulastri                | Pr | 56          | 2  | SMA            | IRT           | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 12    | Umi Kalsum              | Pr | 26          | 1  | S-1            | PNS           | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 13    | Suyanto                 | Lk | 72          | 5  | SD             | Petani        | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 14    | Tukinem                 | Pr | 62          | 13 | SD             | Wiraswasta    | 5            | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 15    | Wagini                  | Pr | 42          | 11 | SD             | IRT           | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 16    | Danies                  | Lk | 59          | 7  | S-1            | PNS           | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 17    | Sartini                 | Lk | 81          | 7  | SMP            | Wiraswasta    | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 18    | Ruslianti               | Pr | 68          | 1  | SD             | IRT           | 5            | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 19    | Rukiyah                 | Pr | 64          | 14 | SD             | Wiraswasta    | 5            | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 20    | Saminem                 | Pr | 52          | 4  | SMP            | IRT           | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 21    | Parmin                  | Lk | 64          | 15 | SD             | Wiraswasta    | 5            | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 22    | Farida                  | Pr | 53          | 8  | D-4            | PNS           | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 23    | Sutina                  | Pr | 55          | 13 | SMA            | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 24    | Yatemi                  | Pr | 54          | 10 | D-3            | PNS           | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 25    | Susi                    | Pr | 41          | 10 | SMP            | IRT           | 5            | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 26    | Sawab                   | Lk | 60          | 11 | SD             | Wiraswasta    | 5            | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 27    | Nabil makarim           | Lk | 20          | 7  | SMA            | Wiraswasta    | 4            | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 28    | Sri anggraini           | Pr | 59          | 8  | SD             | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 29    | Lukman Hakim            | Lk | 59          | 9  | SMA            | Wiraswasta    | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 30    | Abid Adrian             | Lk | 18          | 1  | SMA            | Belum Bekerja | 5            | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 31    | Warni                   | Pr | 45          | 21 | SD             | Petani        | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 32    | Heti Herawati Lubis     | Pr | 42          | 12 | S-1            | IRT           | 5            | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 33    | Suwito                  | Lk | 38          | 4  | SD             | Petani        | 5            | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 34    | Nofitri Anita           | Pr | 28          | 5  | SMA            | Wiraswasta    | 5            | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 35    | Hafizah                 | Pr | 25          | 20 | SMA            | IRT           | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 36    | Nurhidayah              | Pr | 30          | 8  | SMP            | IRT           | 5            | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 37    | Dewi Nur Adzani         | Pr | 31          | 11 | SMA            | IRT           | 5            | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 38    | Ayu                     | Pr | 33          | 16 | SMA            | Wiraswasta    | 5            | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 39    | Klindasari              | Pr | 31          | 12 | SMA            | Wiraswasta    | 5            | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 40    | Juliana                 | Pr | 43          | 16 | SD             | IRT           | 5            | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 41    | Sri anggraini           | Pr | 52          | 5  | SMP            | Wiraswasta    | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 42    | Lukman Hakim S          | Lk | 43          | 17 | SMA            | Petani        | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 43    | Supriani                | Pr | 29          | 6  | SMA            | Wiraswasta    | 5            | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 44    | Asrul Damuli            | Lk | 56          | 3  | SMP            | Wiraswasta    | 5            | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 45    | Paenah                  | Pr | 52          | 6  | SMP            | Petani        | 5            | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 46    | Boini                   | Pr | 44          | 20 | SMA            | Wiraswasta    | 5            | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 47    | Ponisri                 | Pr | 52          | 7  | SMA            | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 48    | Juwita                  | Pr | 59          | 10 | SD             | Wiraswasta    | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 49    | Dakir                   | Lk | 73          | 6  | SD             | Petani        | 5            | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 50    | Legino                  | Lk | 55          | 14 | SMP            | Wiraswasta    | 5            | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 51    | Suharlani               | Pr | 47          | 1  | SD             | Wiraswasta    | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 52    | Nurlela Sari            | Pr | 36          | 1  | SMP            | IRT           | 5            | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 53    | Misiyem                 | Pr | 54          | 11 | SMP            | IRT           | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 54    | Letti Dayana            | Pr | 27          | 3  | SMA            | IRT           | 5            | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 55    | Sutono                  | Lk | 71          | 4  | SD             | Petani        | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 56    | Alhasbi                 | Lk | 24          | 18 | SMP            | Wiraswasta    | 5            | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 57    | Kasiani                 | Pr | 29          | 7  | SMA            | Wiraswasta    | 5            | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 58    | Santi Novita            | Pr | 37          | 2  | SMA            | aryawan Swast | 4            | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 59    | Widi Mulya              | Pr | 25          | 21 | SMP            | Wiraswasta    | 5            | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 60    | Kiki Purnama Sari       | Pr | 33          | 17 | SMP            | aryawan Swast | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 61    | Ikbal Fikri Maulana     | Lk | 30          | 9  | SMA            | aryawan Swast | 4            | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 62    | Dewi Syahfitri          | Pr | 24          | 19 | SMA            | IRT           | 4            | 4   | 3   | 5   | 4   | 20    | 80%  | Puas        |
| 63    | Hendra Gunawan          | Lk | 42          | 13 | SMP            | Petani        | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 64    | Nasib                   | Lk | 21          | 11 | SMA            | Wiraswasta    | 4            | 4   | 4   | 4   | 3   | 19    | 76%  | Cukup Puas  |
| 65    | Kamalia                 | Pr | 31          | 13 | SMP            | Wiraswasta    | 5            | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 66    | Mubari                  | Pr | 42          | 14 | S-1            | PNS           | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 67    | Albert                  | Lk | 64          | 16 | SD             | Petani        | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 68    | Kliwon                  | Lk | 40          | 8  | SMP            | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 69    | Tumpi                   | Pr | 58          | 6  | SD             | Wiraswasta    | 5            | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 70    | Sukimin                 | Lk | 69          | 2  | SD             | Wiraswasta    | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 71    | Risma Pardede           | Pr | 53          | 9  | SD             | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 72    | Dede Putri              | Pr | 21          | 12 | SMP            | Belum Bekerja | 5            | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 73    | Rispan Kurniawan        | Pr | 21          | 13 | SMA            | Belum Bekerja | 5            | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 74    | Aldi Nouval Fahlevi     | Lk | 25          | 22 | S-1            | Wiraswasta    | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 75    | Muhammad Fahrozi        | Lk | 20          | 8  | SMA            | Belum Bekerja | 5            | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 76    | Yosua Simanjuntak       | Lk | 27          | 4  | S-1            | Wiraswasta    | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 77    | Bima Sadewa             | Lk | 20          | 9  | SMA            | Wiraswasta    | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 78    | M.Djefri Ifanidoli      | Lk | 21          | 14 | SMA            | Belum Bekerja | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 79    | Rinaldi Aditya Wijaya   | Lk | 19          | 3  | SMA            | Belum Bekerja | 5            | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 80    | Adrian Gilbert Karo-Kar | Lk | 19          | 4  | SMA            | Belum Bekerja | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 81    | Alfariz Can             | Lk | 19          | 5  | SMA            | Belum Bekerja | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 82    | Syahrudi Purnawan Mrg   | Lk | 20          | 10 | SMA            | Belum Bekerja | 5            | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 83    | M.Rian Firmansyah       | Lk | 19          | 6  | SMA            | Wiraswasta    | 5            | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 84    | Nufal Ahmad Fajar       | Lk | 21          | 15 | SMA            | Wiraswasta    | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 85    | Eni Wahyuni             | Pr | 38          | 5  | SMA            | IRT           | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 86    | Prapti                  | Pr | 39          | 6  | SMA            | Wiraswasta    | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 87    | Asrul                   | Lk | 43          | 18 | SD             | Petani        | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 88    | Widimula                | Lk | 25          | 23 | SMA            | Wiraswasta    | 5            | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 89    | Rafka                   | Lk | 18          | 2  | SMP            | Belum Bekerja | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 90    | Subandi                 | Lk | 47          | 2  | SD             | Wiraswasta    | 5            | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 91    | Roni Abdullah           | Lk | 32          | 14 | SMA            | Petani        | 5            | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 92    | Mulyono                 | Lk | 40          | 9  | SMA            | Wiraswasta    | 5            | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 93    | Zainal Manurung         | Lk | 43          | 19 | SD             | Petani        | 5            | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 94    | Azam Siregar            | Lk | 25          | 24 | SMA            | Wiraswasta    | 5            | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 95    | Rendra Sabana           | Lk | 37          | 3  | SMA            | Wiraswasta    | 5            | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 96    | Kamto                   | Lk | 42          | 15 | SMA            | Wiraswasta    | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 97    | Nanang Junaidi          | Lk | 39          | 7  | SMK            | Wiraswasta    | 4            | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 98    | Deni Irawan             | Lk | 32          | 15 | SMA            | Petani        | 5            | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 99    | Ikbal Fiki M            | Lk | 30          | 10 | SMA            | aryawan Swast | 5            | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 100   | Mhd. Azwar Chandra      | Lk | 21          | 16 | SMA            | Mahasiswa     | 5            | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| Total |                         |    |             |    |                |               | 494          | 444 | 455 | 454 | 447 | 2294  | 91%  | Sangat Puas |

| No    | Nama Pasien              | JK | Umur Th | Pendidikan | Pekerjaan       | Ke handalan |     |     |     |     |       |      |             |
|-------|--------------------------|----|---------|------------|-----------------|-------------|-----|-----|-----|-----|-------|------|-------------|
|       |                          |    |         |            |                 | P1          | P2  | P3  | P4  | P5  | Total | %    | Predikat    |
| 1     | Sania                    | Pr | 70      | SD         | IRT             | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 2     | Sutrisno                 | Lk | 58      | SD         | Wiraswasta      | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 3     | Leginem                  | Pr | 62      | SD         | IRT             | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 4     | Munasir                  | Lk | 55      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 5     | Meijen H. Manurung       | Lk | 34      | S-1        | PNS             | 4           | 5   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 6     | Raminem                  | Pr | 56      | SD         | IRT             | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 7     | Sutiya                   | Pr | 57      | SD         | Wiraswasta      | 4           | 4   | 4   | 5   | 4   | 21    | 84%  | Puas        |
| 8     | Nidia Putri Malini       | Pr | 27      | S-1        | PNS             | 4           | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| 9     | Sri Susanti              | Pr | 23      | SMK        | IRT             | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 10    | Dewi Handayani           | Pr | 49      | S-1        | PNS             | 4           | 5   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 11    | Sulastrri                | Pr | 56      | SMA        | IRT             | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 12    | Umi Kalsum               | Pr | 26      | S-1        | PNS             | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 13    | Suyanto                  | Lk | 72      | SD         | Petani          | 4           | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 14    | Tukinem                  | Pr | 62      | SD         | Wiraswasta      | 5           | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 15    | Wagini                   | Pr | 42      | SD         | IRT             | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 16    | Danies                   | Lk | 59      | S-1        | PNS             | 5           | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 17    | Sartini                  | Lk | 81      | SMP        | Wiraswasta      | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 18    | Ruslianti                | Pr | 68      | SD         | IRT             | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 19    | Rukiyah                  | Pr | 64      | SD         | Wiraswasta      | 4           | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 20    | Saminem                  | Pr | 52      | SMP        | IRT             | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 21    | Parmin                   | Lk | 64      | SD         | Wiraswasta      | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 22    | Farida                   | Pr | 53      | D-4        | PNS             | 4           | 4   | 5   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 23    | Sutina                   | Pr | 55      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 24    | Yatemi                   | Pr | 54      | D-3        | PNS             | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 25    | Susi                     | Pr | 41      | SMP        | IRT             | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 26    | Sawab                    | Lk | 60      | SD         | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 27    | Nabil makarim            | Lk | 20      | SMA        | Wiraswasta      | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 28    | Sri anggraini            | Pr | 59      | SD         | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 29    | Lukman Hakim             | Lk | 59      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 30    | Abid Adrian              | Lk | 18      | SMA        | Belum Bekerja   | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 31    | Warni                    | Pr | 45      | SD         | Petani          | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 32    | Heti Herawati Lubis      | Pr | 42      | S-1        | IRT             | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 33    | Suwito                   | Lk | 38      | SD         | Petani          | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 34    | Nofitri Anita            | Pr | 28      | SMA        | Wiraswasta      | 4           | 5   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 35    | Hafizah                  | Pr | 25      | SMA        | IRT             | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 36    | Nurhidayah               | Pr | 30      | SMP        | IRT             | 4           | 5   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 37    | Dewi Nur Adzani          | Pr | 31      | SMA        | IRT             | 5           | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 38    | Ayu                      | Pr | 33      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 39    | Klindasari               | Pr | 31      | SMA        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 40    | Juliana                  | Pr | 43      | SD         | IRT             | 4           | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 41    | Sri anggraini            | Pr | 52      | SMP        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 42    | Lukman Hakim S           | Lk | 43      | SMA        | Petani          | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 43    | Supriani                 | Pr | 29      | SMA        | Wiraswasta      | 4           | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| 44    | Asrul Damuli             | Lk | 56      | SMP        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 45    | Paenah                   | Pr | 52      | SMP        | Petani          | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 46    | Boini                    | Pr | 44      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 47    | Ponisri                  | Pr | 52      | SMA        | Wiraswasta      | 4           | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 48    | Juwita                   | Pr | 59      | SD         | Wiraswasta      | 5           | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 49    | Dakir                    | Lk | 73      | SD         | Petani          | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 50    | Legino                   | Lk | 55      | SMP        | Wiraswasta      | 4           | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 51    | Suharlani                | Pr | 47      | SD         | Wiraswasta      | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 52    | Nuriela Sari             | Pr | 36      | SMP        | IRT             | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 53    | Misiyem                  | Pr | 54      | SMP        | IRT             | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 54    | Letti Dayana             | Pr | 27      | SMA        | IRT             | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 55    | Sutono                   | Lk | 71      | SD         | Petani          | 4           | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 56    | Alhasbi                  | Lk | 24      | SMP        | Wiraswasta      | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 57    | Kasiani                  | Pr | 29      | SMA        | Wiraswasta      | 4           | 4   | 3   | 3   | 3   | 17    | 68%  | Cukup Puas  |
| 58    | Santi Novita             | Pr | 37      | SMA        | Karyawan Swasta | 4           | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 59    | Widi Mulya               | Pr | 25      | SMP        | Wiraswasta      | 4           | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 60    | Kiki Purnama Sari        | Pr | 33      | SMP        | Karyawan Swasta | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 61    | Ikbal Fikri Maulana      | Lk | 30      | SMA        | Karyawan Swasta | 4           | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 62    | Dewi Syahfitri           | Pr | 24      | SMA        | IRT             | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 63    | Hendra Gunawan           | Lk | 42      | SMP        | Petani          | 4           | 5   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 64    | Nasib                    | Lk | 21      | SMA        | Wiraswasta      | 4           | 5   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 65    | Kamalia                  | Pr | 31      | SMP        | Wiraswasta      | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 66    | Mubari                   | Pr | 42      | S-1        | PNS             | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 67    | Albert                   | Lk | 64      | SD         | Petani          | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 68    | Kliwon                   | Lk | 40      | SMP        | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 69    | Tumpi                    | Pr | 58      | SD         | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 70    | Sukimin                  | Lk | 69      | SD         | Wiraswasta      | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 71    | Risma Pardede            | Pr | 53      | SD         | Wiraswasta      | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 72    | Dede Putri               | Pr | 21      | SMP        | Belum Bekerja   | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 73    | Rispan Kurniawan         | Pr | 21      | SMA        | Belum Bekerja   | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 74    | Aldi Nouval Fahlevi      | Lk | 25      | S-1        | Wiraswasta      | 4           | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 75    | Muhammad Fahrozi         | Lk | 20      | SMA        | Belum Bekerja   | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 76    | Yosua Simanjuntak        | Lk | 27      | S-1        | Wiraswasta      | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 77    | Bima Sadewa              | Lk | 20      | SMA        | Wiraswasta      | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 78    | M.Djefri Ifanidoli       | Lk | 21      | SMA        | Belum Bekerja   | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 79    | Rinaldi Aditya Wijaya    | Lk | 19      | SMA        | Belum Bekerja   | 4           | 5   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 80    | Adrian Gilbert Karo-Karc | Lk | 19      | SMA        | Belum Bekerja   | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 81    | Alfariz Can              | Lk | 19      | SMA        | Belum Bekerja   | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 82    | Syahrudi Purnawan Mrg    | Lk | 20      | SMA        | Belum Bekerja   | 4           | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 83    | M.Rian Firmansyah        | Lk | 19      | SMA        | Wiraswasta      | 4           | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 84    | Nufal Ahmad Fajar        | Lk | 21      | SMA        | Wiraswasta      | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 85    | Eni Wahyuni              | Pr | 38      | SMA        | IRT             | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 86    | Prapti                   | Pr | 39      | SMA        | Wiraswasta      | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 87    | Asrul                    | Lk | 43      | SD         | Petani          | 4           | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 88    | Widimula                 | Lk | 25      | SMA        | Wiraswasta      | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 89    | Rafka                    | Lk | 18      | SMP        | Belum Bekerja   | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 90    | Subandi                  | Lk | 47      | SD         | Wiraswasta      | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 91    | Roni Abdullah            | Lk | 32      | SMA        | Petani          | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 92    | Mulyono                  | Lk | 40      | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 93    | Zainal Manurung          | Lk | 43      | SD         | Petani          | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 94    | Azam Siregar             | Lk | 25      | SMA        | Wiraswasta      | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 95    | Rendra Sabana            | Lk | 37      | SMA        | Wiraswasta      | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 96    | Kamto                    | Lk | 42      | SMA        | Wiraswasta      | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 97    | Nanang Junaidi           | Lk | 39      | SMK        | Wiraswasta      | 4           | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 98    | Deni Irawan              | Lk | 32      | SMA        | Petani          | 4           | 4   | 5   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 99    | Ikbal Fiki M             | Lk | 30      | SMA        | Karyawan Swasta | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 100   | Mhd. Azwar Chandra       | Lk | 21      | SMA        | Mahasiswa       | 4           | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| Total |                          |    |         |            |                 | 472         | 442 | 456 | 442 | 448 | 2260  | 90%  | Sangat Puas |

| No    | Nama Pasien              | JK | Umur Th | Pendidikan | Pekerjaan       | Jaringan |     |     |     |     |       |      | Predikat    |
|-------|--------------------------|----|---------|------------|-----------------|----------|-----|-----|-----|-----|-------|------|-------------|
|       |                          |    |         |            |                 | P1       | P2  | P3  | P4  | P5  | Total | %    |             |
| 1     | Sania                    | Pr | 70      | SD         | IRT             | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 2     | Sutrisno                 | Lk | 58      | SD         | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 3     | Leginem                  | Pr | 62      | SD         | IRT             | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 4     | Munasir                  | Lk | 55      | SMA        | Wiraswasta      | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 5     | Meijen H. Manurung       | Lk | 34      | S-1        | PNS             | 4        | 4   | 4   | 4   | 5   | 21    | 84%  | Puas        |
| 6     | Raminem                  | Pr | 56      | SD         | IRT             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 7     | Sutiya                   | Pr | 57      | SD         | Wiraswasta      | 4        | 5   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 8     | Nidia Putri Malini       | Pr | 27      | S-1        | PNS             | 4        | 4   | 4   | 4   | 3   | 19    | 76%  | Cukup Puas  |
| 9     | Sri Susanti              | Pr | 23      | SMK        | IRT             | 4        | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 10    | Dewi Handayani           | Pr | 49      | S-1        | PNS             | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 11    | Sulastrri                | Pr | 56      | SMA        | IRT             | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 12    | Umi Kalsum               | Pr | 26      | S-1        | PNS             | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 13    | Suyanto                  | Lk | 72      | SD         | Petani          | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 14    | Tukinem                  | Pr | 62      | SD         | Wiraswasta      | 4        | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 15    | Wagini                   | Pr | 42      | SD         | IRT             | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 16    | Danies                   | Lk | 59      | S-1        | PNS             | 4        | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 17    | Sartini                  | Lk | 81      | SMP        | Wiraswasta      | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 18    | Ruslianti                | Pr | 68      | SD         | IRT             | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 19    | Rukiyah                  | Pr | 64      | SD         | Wiraswasta      | 5        | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 20    | Saminem                  | Pr | 52      | SMP        | IRT             | 4        | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 21    | Parmin                   | Lk | 64      | SD         | Wiraswasta      | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 22    | Farida                   | Pr | 53      | D-4        | PNS             | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 23    | Sutina                   | Pr | 55      | SMA        | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 24    | Yatemi                   | Pr | 54      | D-3        | PNS             | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 25    | Susi                     | Pr | 41      | SMP        | IRT             | 4        | 4   | 5   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 26    | Sawab                    | Lk | 60      | SD         | Wiraswasta      | 5        | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 27    | Nabil makarim            | Lk | 20      | SMA        | Wiraswasta      | 5        | 5   | 3   | 4   | 3   | 20    | 80%  | Puas        |
| 28    | Sri anggraini            | Pr | 59      | SD         | Wiraswasta      | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 29    | Lukman Hakim             | Lk | 59      | SMA        | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 30    | Abid Adrian              | Lk | 18      | SMA        | Belum Bekerja   | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 31    | Warni                    | Pr | 45      | SD         | Petani          | 4        | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| 32    | Heti Herawati Lubis      | Pr | 42      | S-1        | IRT             | 4        | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 33    | Suwito                   | Lk | 38      | SD         | Petani          | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 34    | Nofitri Anita            | Pr | 28      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 35    | Hafizah                  | Pr | 25      | SMA        | IRT             | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 36    | Nurhidayah               | Pr | 30      | SMP        | IRT             | 4        | 5   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 37    | Dewi Nur Adzani          | Pr | 31      | SMA        | IRT             | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 38    | Ayu                      | Pr | 33      | SMA        | Wiraswasta      | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 39    | Klindasari               | Pr | 31      | SMA        | Wiraswasta      | 5        | 4   | 3   | 4   | 4   | 20    | 80%  | Puas        |
| 40    | Juliana                  | Pr | 43      | SD         | IRT             | 4        | 5   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 41    | Sri anggraini            | Pr | 52      | SMP        | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 42    | Lukman Hakim S           | Lk | 43      | SMA        | Petani          | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 43    | Supriani                 | Pr | 29      | SMA        | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 44    | Asrul Damuli             | Lk | 56      | SMP        | Wiraswasta      | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 45    | Paenah                   | Pr | 52      | SMP        | Petani          | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 46    | Boini                    | Pr | 44      | SMA        | Wiraswasta      | 4        | 4   | 4   | 5   | 4   | 21    | 84%  | Puas        |
| 47    | Ponisri                  | Pr | 52      | SMA        | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 48    | Juwita                   | Pr | 59      | SD         | Wiraswasta      | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 49    | Dakir                    | Lk | 73      | SD         | Petani          | 4        | 4   | 4   | 4   | 5   | 21    | 84%  | Puas        |
| 50    | Legino                   | Lk | 55      | SMP        | Wiraswasta      | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 51    | Suharlani                | Pr | 47      | SD         | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 52    | Nurlela Sari             | Pr | 36      | SMP        | IRT             | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 53    | Misiyem                  | Pr | 54      | SMP        | IRT             | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 54    | Letti Dayana             | Pr | 27      | SMA        | IRT             | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 55    | Sutono                   | Lk | 71      | SD         | Petani          | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 56    | Alhasbi                  | Lk | 24      | SMP        | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 57    | Kasiani                  | Pr | 29      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 58    | Santi Novita             | Pr | 37      | SMA        | Karyawan Swasta | 4        | 4   | 4   | 3   | 4   | 19    | 76%  | Cukup Puas  |
| 59    | Widi Mulya               | Pr | 25      | SMP        | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 60    | Kiki Purnama Sari        | Pr | 33      | SMP        | Karyawan Swasta | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 61    | Ikbal Fikri Maulana      | Lk | 30      | SMA        | Karyawan Swasta | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 62    | Dewi Syahfitri           | Pr | 24      | SMA        | IRT             | 4        | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 63    | Hendra Gunawan           | Lk | 42      | SMP        | Petani          | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 64    | Nasib                    | Lk | 21      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 65    | Kamalia                  | Pr | 31      | SMP        | Wiraswasta      | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 66    | Mubari                   | Pr | 42      | S-1        | PNS             | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 67    | Albert                   | Lk | 64      | SD         | Petani          | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 68    | Kliwon                   | Lk | 40      | SMP        | Wiraswasta      | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 69    | Tumpi                    | Pr | 58      | SD         | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 70    | Sukimin                  | Lk | 69      | SD         | Wiraswasta      | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 71    | Risma Pardede            | Pr | 53      | SD         | Wiraswasta      | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 72    | Dede Putri               | Pr | 21      | SMP        | Belum Bekerja   | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 73    | Rispan Kurniawan         | Pr | 21      | SMA        | Belum Bekerja   | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 74    | Aldi Nouval Fahlevi      | Lk | 25      | S-1        | Wiraswasta      | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 75    | Muhammad Fahrozi         | Lk | 20      | SMA        | Belum Bekerja   | 4        | 5   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 76    | Yosua Simanjuntak        | Lk | 27      | S-1        | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 77    | Bima Sadewa              | Lk | 20      | SMA        | Wiraswasta      | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 78    | M.Djefri Ifanidoli       | Lk | 21      | SMA        | Belum Bekerja   | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 79    | Rinaldi Aditya Wijaya    | Lk | 19      | SMA        | Belum Bekerja   | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 80    | Adrian Gilbert Karo-Karo | Lk | 19      | SMA        | Belum Bekerja   | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 81    | Alfariz Can              | Lk | 19      | SMA        | Belum Bekerja   | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 82    | Syahrudi Purnawan Mrg    | Lk | 20      | SMA        | Belum Bekerja   | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 83    | M.Rian Firmansyah        | Lk | 19      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 84    | Nufal Ahmad Fajar        | Lk | 21      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 85    | Eni Wahyuni              | Pr | 38      | SMA        | IRT             | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 86    | Prapti                   | Pr | 39      | SMA        | Wiraswasta      | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 87    | Asrul                    | Lk | 43      | SD         | Petani          | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 88    | Widimula                 | Lk | 25      | SMA        | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 89    | Rafka                    | Lk | 18      | SMP        | Belum Bekerja   | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 90    | Subandi                  | Lk | 47      | SD         | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 91    | Roni Abdullah            | Lk | 32      | SMA        | Petani          | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 92    | Mulyono                  | Lk | 40      | SMA        | Wiraswasta      | 5        | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 93    | Zainal Manurung          | Lk | 43      | SD         | Petani          | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 94    | Azam Siregar             | Lk | 25      | SMA        | Wiraswasta      | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 95    | Rendra Sabana            | Lk | 37      | SMA        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 96    | Kamto                    | Lk | 42      | SMA        | Wiraswasta      | 4        | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| 97    | Nanang Junaidi           | Lk | 39      | SMK        | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 98    | Deni Irawan              | Lk | 32      | SMA        | Petani          | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 99    | Ikbal Fiki M             | Lk | 30      | SMA        | Karyawan Swasta | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 100   | Mhd. Azwar Chandra       | Lk | 21      | SMA        | Mahasiswa       | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| Total |                          |    |         |            |                 | 482      | 455 | 449 | 447 | 457 | 2290  | 91%  | Sangat Puas |

| No    | Nama Pasien              | JK | Umu<br>r Th | Pendid<br>ikan | Pekerjaan       | Evaluasi |     |     |     |     | Total | %    | Predikat    |
|-------|--------------------------|----|-------------|----------------|-----------------|----------|-----|-----|-----|-----|-------|------|-------------|
|       |                          |    |             |                |                 | P1       | P2  | P3  | P4  | P5  |       |      |             |
| 1     | Sania                    | Pr | 70          | SD             | IRT             | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 2     | Sutrisno                 | Lk | 58          | SD             | Wiraswasta      | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 3     | Leginem                  | Pr | 62          | SD             | IRT             | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 4     | Munasir                  | Lk | 55          | SMA            | Wiraswasta      | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 5     | Meijen H. Manurung       | Lk | 34          | S-1            | PNS             | 4        | 5   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 6     | Raminem                  | Pr | 56          | SD             | IRT             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 7     | Sutiya                   | Pr | 57          | SD             | Wiraswasta      | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 8     | Nidia Putri Malini       | Pr | 27          | S-1            | PNS             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 9     | Sri Susanti              | Pr | 23          | SMK            | IRT             | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 10    | Dewi Handayani           | Pr | 49          | S-1            | PNS             | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 11    | Sulastris                | Pr | 56          | SMA            | IRT             | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 12    | Umi Kalsum               | Pr | 26          | S-1            | PNS             | 4        | 5   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 13    | Suyanto                  | Lk | 72          | SD             | Petani          | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 14    | Tukinem                  | Pr | 62          | SD             | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 15    | Wagini                   | Pr | 42          | SD             | IRT             | 4        | 5   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 16    | Danies                   | Lk | 59          | S-1            | PNS             | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 17    | Sartini                  | Lk | 81          | SMP            | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 18    | Ruslianti                | Pr | 68          | SD             | IRT             | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 19    | Rukiyah                  | Pr | 64          | SD             | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 20    | Saminem                  | Pr | 52          | SMP            | IRT             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 21    | Parmin                   | Lk | 64          | SD             | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 22    | Farida                   | Pr | 53          | D-4            | PNS             | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 23    | Sutina                   | Pr | 55          | SMA            | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 24    | Yatemi                   | Pr | 54          | D-3            | PNS             | 4        | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 25    | Susi                     | Pr | 41          | SMP            | IRT             | 4        | 5   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 26    | Sawab                    | Lk | 60          | SD             | Wiraswasta      | 4        | 5   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 27    | Nabil makarim            | Lk | 20          | SMA            | Wiraswasta      | 4        | 5   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 28    | Sri anggraini            | Pr | 59          | SD             | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 29    | Lukman Hakim             | Lk | 59          | SMA            | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 30    | Abid Adrian              | Lk | 18          | SMA            | Belum Bekerja   | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 31    | Warni                    | Pr | 45          | SD             | Petani          | 4        | 5   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 32    | Heti Herawati Lubis      | Pr | 42          | S-1            | IRT             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 33    | Suwito                   | Lk | 38          | SD             | Petani          | 4        | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 34    | Nofitri Anita            | Pr | 28          | SMA            | Wiraswasta      | 4        | 5   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 35    | Hafizah                  | Pr | 25          | SMA            | IRT             | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 36    | Nurhidayah               | Pr | 30          | SMP            | IRT             | 4        | 5   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 37    | Dewi Nur Adzani          | Pr | 31          | SMA            | IRT             | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 38    | Ayu                      | Pr | 33          | SMA            | Wiraswasta      | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 39    | Klindasari               | Pr | 31          | SMA            | Wiraswasta      | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 40    | Juliana                  | Pr | 43          | SD             | IRT             | 5        | 5   | 5   | 2   | 3   | 20    | 80%  | Puas        |
| 41    | Sri anggraini            | Pr | 52          | SMP            | Wiraswasta      | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 42    | Lukman Hakim S           | Lk | 43          | SMA            | Petani          | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 43    | Supriani                 | Pr | 29          | SMA            | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 44    | Asrul Damuli             | Lk | 56          | SMP            | Wiraswasta      | 5        | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 45    | Paenah                   | Pr | 52          | SMP            | Petani          | 5        | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 46    | Boini                    | Pr | 44          | SMA            | Wiraswasta      | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 47    | Ponisri                  | Pr | 52          | SMA            | Wiraswasta      | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 48    | Juwita                   | Pr | 59          | SD             | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 49    | Dakir                    | Lk | 73          | SD             | Petani          | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 50    | Legino                   | Lk | 55          | SMP            | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 51    | Suharlani                | Pr | 47          | SD             | Wiraswasta      | 5        | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 52    | Nurlela Sari             | Pr | 36          | SMP            | IRT             | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 53    | Misiyem                  | Pr | 54          | SMP            | IRT             | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 54    | Letti Dayana             | Pr | 27          | SMA            | IRT             | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 55    | Sutono                   | Lk | 71          | SD             | Petani          | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 56    | Alhasbi                  | Lk | 24          | SMP            | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 57    | Kasiani                  | Pr | 29          | SMA            | Wiraswasta      | 5        | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 58    | Santi Novita             | Pr | 37          | SMA            | Karyawan Swasta | 4        | 3   | 3   | 4   | 4   | 18    | 72%  | Cukup Puas  |
| 59    | Widi Mulya               | Pr | 25          | SMP            | Wiraswasta      | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 60    | Kiki Purnama Sari        | Pr | 33          | SMP            | Karyawan Swasta | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 61    | Ikbal Fikri Maulana      | Lk | 30          | SMA            | Karyawan Swasta | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 62    | Dewi Syahfitri           | Pr | 24          | SMA            | IRT             | 3        | 3   | 3   | 4   | 4   | 17    | 68%  | Cukup Puas  |
| 63    | Hendra Gunawan           | Lk | 42          | SMP            | Petani          | 4        | 4   | 3   | 4   | 5   | 20    | 80%  | Puas        |
| 64    | Nasib                    | Lk | 21          | SMA            | Wiraswasta      | 4        | 4   | 4   | 5   | 4   | 21    | 84%  | Puas        |
| 65    | Kamalia                  | Pr | 31          | SMP            | Wiraswasta      | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 66    | Mubari                   | Pr | 42          | S-1            | PNS             | 5        | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 67    | Albert                   | Lk | 64          | SD             | Petani          | 5        | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 68    | Kliwon                   | Lk | 40          | SMP            | Wiraswasta      | 5        | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 69    | Tumpi                    | Pr | 58          | SD             | Wiraswasta      | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 70    | Sukimin                  | Lk | 69          | SD             | Wiraswasta      | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 71    | Risma Pardede            | Pr | 53          | SD             | Wiraswasta      | 5        | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 72    | Dede Putri               | Pr | 21          | SMP            | Belum Bekerja   | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 73    | Rispan Kurniawan         | Pr | 21          | SMA            | Belum Bekerja   | 4        | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 74    | Aldi Nouval Fahlevi      | Lk | 25          | S-1            | Wiraswasta      | 5        | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 75    | Muhammad Fahrozi         | Lk | 20          | SMA            | Belum Bekerja   | 4        | 5   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 76    | Yosua Simanjuntak        | Lk | 27          | S-1            | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 77    | Bima Sadewa              | Lk | 20          | SMA            | Wiraswasta      | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 78    | M.Djefri Ifanidoli       | Lk | 21          | SMA            | Belum Bekerja   | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 79    | Rinaldi Aditya Wijaya    | Lk | 19          | SMA            | Belum Bekerja   | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 80    | Adrian Gilbert Karo-Karo | Lk | 19          | SMA            | Belum Bekerja   | 5        | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 81    | Alfariz Can              | Lk | 19          | SMA            | Belum Bekerja   | 4        | 5   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 82    | Syahrudi Purnawan Mrg    | Lk | 20          | SMA            | Belum Bekerja   | 4        | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 83    | M.Rian Firmansyah        | Lk | 19          | SMA            | Wiraswasta      | 4        | 4   | 5   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 84    | Nufal Ahmad Fajar        | Lk | 21          | SMA            | Wiraswasta      | 4        | 4   | 4   | 4   | 5   | 21    | 84%  | Puas        |
| 85    | Eni Wahyuni              | Pr | 38          | SMA            | IRT             | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 86    | Prapti                   | Pr | 39          | SMA            | Wiraswasta      | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 87    | Asrul                    | Lk | 43          | SD             | Petani          | 4        | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 88    | Widimula                 | Lk | 25          | SMA            | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 89    | Rafka                    | Lk | 18          | SMP            | Belum Bekerja   | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 90    | Subandi                  | Lk | 47          | SD             | Wiraswasta      | 4        | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 91    | Roni Abdullah            | Lk | 32          | SMA            | Petani          | 5        | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 92    | Mulyono                  | Lk | 40          | SMA            | Wiraswasta      | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 93    | Zainal Manurung          | Lk | 43          | SD             | Petani          | 5        | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 94    | Azam Siregar             | Lk | 25          | SMA            | Wiraswasta      | 5        | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 95    | Rendra Sabana            | Lk | 37          | SMA            | Wiraswasta      | 4        | 4   | 5   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 96    | Kamto                    | Lk | 42          | SMA            | Wiraswasta      | 5        | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 97    | Nanang Junaidi           | Lk | 39          | SMK            | Wiraswasta      | 5        | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 98    | Deni Irawan              | Lk | 32          | SMA            | Petani          | 5        | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 99    | Ikbal Fiki M             | Lk | 30          | SMA            | Karyawan Swasta | 4        | 4   | 4   | 4   | 5   | 21    | 84%  | Puas        |
| 100   | Mhd. Azwar Chandra       | Lk | 21          | SMA            | Mahasiswa       | 5        | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| Total |                          |    |             |                |                 | 474      | 446 | 447 | 447 | 452 | 2266  | 90%  | Sangat Puas |

| No    | Nama Pasien              | JK | Umur | Pendidikan | Pekerjaan       | Bukti Fisik |     |     |     |     |       |      | Predikat    |
|-------|--------------------------|----|------|------------|-----------------|-------------|-----|-----|-----|-----|-------|------|-------------|
|       |                          |    |      |            |                 | P1          | P2  | P3  | P4  | P5  | Total | %    |             |
| 1     | Sania                    | Pr | 70   | SD         | IRT             | 5           | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 2     | Sutrisno                 | Lk | 58   | SD         | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 3     | Leginem                  | Pr | 62   | SD         | IRT             | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 4     | Munasir                  | Lk | 55   | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 5     | Meijen H. Manurung       | Lk | 34   | S-1        | PNS             | 4           | 4   | 4   | 5   | 5   | 22    | 88%  | Sangat Puas |
| 6     | Raminem                  | Pr | 56   | SD         | IRT             | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 7     | Sutiya                   | Pr | 57   | SD         | Wiraswasta      | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 8     | Nidia Putri Malini       | Pr | 27   | S-1        | PNS             | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 9     | Sri Susanti              | Pr | 23   | SMK        | IRT             | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 10    | Dewi Handayani           | Pr | 49   | S-1        | PNS             | 4           | 4   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 11    | Sulastri                 | Pr | 56   | SMA        | IRT             | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 12    | Umi Kalsum               | Pr | 26   | S-1        | PNS             | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 13    | Suyanto                  | Lk | 72   | SD         | Petani          | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 14    | Tukinem                  | Pr | 62   | SD         | Wiraswasta      | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 15    | Wagini                   | Pr | 42   | SD         | IRT             | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 16    | Danies                   | Lk | 59   | S-1        | PNS             | 5           | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 17    | Sartini                  | Lk | 81   | SMP        | Wiraswasta      | 5           | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 18    | Ruslianti                | Pr | 68   | SD         | IRT             | 4           | 4   | 5   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 19    | Rukiyah                  | Pr | 64   | SD         | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 20    | Saminem                  | Pr | 52   | SMP        | IRT             | 5           | 4   | 4   | 5   | 5   | 23    | 92%  | Sangat Puas |
| 21    | Parmin                   | Lk | 64   | SD         | Wiraswasta      | 4           | 5   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 22    | Farida                   | Pr | 53   | D-4        | PNS             | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 23    | Sutina                   | Pr | 55   | SMA        | Wiraswasta      | 4           | 5   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 24    | Yatemi                   | Pr | 54   | D-3        | PNS             | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 25    | Susi                     | Pr | 41   | SMP        | IRT             | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 26    | Sawab                    | Lk | 60   | SD         | Wiraswasta      | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 27    | Nabil makarim            | Lk | 20   | SMA        | Wiraswasta      | 3           | 3   | 4   | 4   | 5   | 19    | 76%  | Cukup Puas  |
| 28    | Sri anggraini            | Pr | 59   | SD         | Wiraswasta      | 5           | 4   | 5   | 3   | 4   | 21    | 84%  | Puas        |
| 29    | Lukman Hakim             | Lk | 59   | SMA        | Wiraswasta      | 4           | 3   | 5   | 4   | 4   | 20    | 80%  | Puas        |
| 30    | Abid Adrian              | Lk | 18   | SMA        | Belum Bekerja   | 5           | 4   | 5   | 3   | 4   | 21    | 84%  | Puas        |
| 31    | Warni                    | Pr | 45   | SD         | Petani          | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 32    | Heti Herawati Lubis      | Pr | 42   | S-1        | IRT             | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 33    | Suwito                   | Lk | 38   | SD         | Petani          | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 34    | Nofitri Anita            | Pr | 28   | SMA        | Wiraswasta      | 5           | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 35    | Hafizah                  | Pr | 25   | SMA        | IRT             | 5           | 3   | 5   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 36    | Nurhidayah               | Pr | 30   | SMP        | IRT             | 4           | 3   | 5   | 5   | 4   | 21    | 84%  | Puas        |
| 37    | Dewi Nur Adzani          | Pr | 31   | SMA        | IRT             | 3           | 3   | 3   | 2   | 4   | 15    | 60%  | Cukup Puas  |
| 38    | Ayu                      | Pr | 33   | SMA        | Wiraswasta      | 4           | 3   | 3   | 4   | 5   | 19    | 76%  | Cukup Puas  |
| 39    | Klindasari               | Pr | 31   | SMA        | Wiraswasta      | 4           | 3   | 4   | 5   | 4   | 20    | 80%  | Puas        |
| 40    | Juliana                  | Pr | 43   | SD         | IRT             | 5           | 3   | 2   | 2   | 5   | 17    | 68%  | Cukup Puas  |
| 41    | Sri anggraini            | Pr | 52   | SMP        | Wiraswasta      | 5           | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 42    | Lukman Hakim S           | Lk | 43   | SMA        | Petani          | 5           | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 43    | Supriani                 | Pr | 29   | SMA        | Wiraswasta      | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 44    | Asrul Damuli             | Lk | 56   | SMP        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 45    | Paenah                   | Pr | 52   | SMP        | Petani          | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 46    | Boini                    | Pr | 44   | SMA        | Wiraswasta      | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 47    | Ponisri                  | Pr | 52   | SMA        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 48    | Juwita                   | Pr | 59   | SD         | Wiraswasta      | 5           | 5   | 4   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 49    | Dakir                    | Lk | 73   | SD         | Petani          | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 50    | Legino                   | Lk | 55   | SMP        | Wiraswasta      | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 51    | Suharlieni               | Pr | 47   | SD         | Wiraswasta      | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 52    | Nurlela Sari             | Pr | 36   | SMP        | IRT             | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 53    | Misiyem                  | Pr | 54   | SMP        | IRT             | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 54    | Letti Dayana             | Pr | 27   | SMA        | IRT             | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 55    | Sutono                   | Lk | 71   | SD         | Petani          | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 56    | Alhasbi                  | Lk | 24   | SMP        | Wiraswasta      | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 57    | Kasiani                  | Pr | 29   | SMA        | Wiraswasta      | 5           | 4   | 4   | 3   | 4   | 20    | 80%  | Puas        |
| 58    | Santi Novita             | Pr | 37   | SMA        | Karyawan Swasta | 4           | 4   | 3   | 4   | 4   | 19    | 76%  | Cukup Puas  |
| 59    | Widi Mulya               | Pr | 25   | SMP        | Wiraswasta      | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 60    | Kiki Purnama Sari        | Pr | 33   | SMP        | Karyawan Swasta | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 61    | Ikbal Fikri Maulana      | Lk | 30   | SMA        | Karyawan Swasta | 4           | 3   | 3   | 3   | 4   | 17    | 68%  | Cukup Puas  |
| 62    | Dewi Syahfitri           | Pr | 24   | SMA        | IRT             | 3           | 4   | 3   | 4   | 4   | 18    | 72%  | Cukup Puas  |
| 63    | Hendra Gunawan           | Lk | 42   | SMP        | Petani          | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 64    | Nasib                    | Lk | 21   | SMA        | Wiraswasta      | 4           | 4   | 3   | 3   | 3   | 17    | 68%  | Cukup Puas  |
| 65    | Kamalia                  | Pr | 31   | SMP        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 66    | Mubari                   | Pr | 42   | S-1        | PNS             | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 67    | Albert                   | Lk | 64   | SD         | Petani          | 5           | 4   | 3   | 4   | 4   | 20    | 80%  | Puas        |
| 68    | Kliwon                   | Lk | 40   | SMP        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 69    | Tumpi                    | Pr | 58   | SD         | Wiraswasta      | 5           | 4   | 3   | 4   | 4   | 20    | 80%  | Puas        |
| 70    | Sukimin                  | Lk | 69   | SD         | Wiraswasta      | 5           | 5   | 4   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 71    | Risma Pardede            | Pr | 53   | SD         | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 72    | Dede Putri               | Pr | 21   | SMP        | Belum Bekerja   | 5           | 3   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 73    | Rispan Kurniawan         | Pr | 21   | SMA        | Belum Bekerja   | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 74    | Aldi Nouval Fahlevi      | Lk | 25   | S-1        | Wiraswasta      | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 75    | Muhammad Fahrozi         | Lk | 20   | SMA        | Belum Bekerja   | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 76    | Yosua Simanjuntak        | Lk | 27   | S-1        | Wiraswasta      | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 77    | Bima Sadewa              | Lk | 20   | SMA        | Wiraswasta      | 5           | 4   | 3   | 4   | 4   | 20    | 80%  | Puas        |
| 78    | M.Djefri Ifanidoli       | Lk | 21   | SMA        | Belum Bekerja   | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 79    | Rinaldi Aditya Wijaya    | Lk | 19   | SMA        | Belum Bekerja   | 5           | 5   | 5   | 5   | 4   | 24    | 96%  | Sangat Puas |
| 80    | Adrian Gilbert Karo-Karo | Lk | 19   | SMA        | Belum Bekerja   | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| 81    | Alfariz Can              | Lk | 19   | SMA        | Belum Bekerja   | 5           | 5   | 4   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 82    | Syahrudi Purnawan Mrg    | Lk | 20   | SMA        | Belum Bekerja   | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 83    | M.Rian Firmansyah        | Lk | 19   | SMA        | Wiraswasta      | 5           | 5   | 5   | 4   | 5   | 24    | 96%  | Sangat Puas |
| 84    | Nufal Ahmad Fajar        | Lk | 21   | SMA        | Wiraswasta      | 5           | 4   | 3   | 4   | 4   | 20    | 80%  | Puas        |
| 85    | Eni Wahyuni              | Pr | 38   | SMA        | IRT             | 4           | 4   | 5   | 4   | 4   | 21    | 84%  | Puas        |
| 86    | Prapti                   | Pr | 39   | SMA        | Wiraswasta      | 5           | 5   | 3   | 4   | 4   | 21    | 84%  | Puas        |
| 87    | Asrul                    | Lk | 43   | SD         | Petani          | 5           | 4   | 5   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 88    | Widimula                 | Lk | 25   | SMA        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 89    | Rafka                    | Lk | 18   | SMP        | Belum Bekerja   | 5           | 5   | 5   | 4   | 4   | 23    | 92%  | Sangat Puas |
| 90    | Subandi                  | Lk | 47   | SD         | Wiraswasta      | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 91    | Roni Abdullah            | Lk | 32   | SMA        | Petani          | 5           | 5   | 5   | 5   | 5   | 25    | 100% | Sangat Puas |
| 92    | Mulyono                  | Lk | 40   | SMA        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 93    | Zainal Manurung          | Lk | 43   | SD         | Petani          | 5           | 5   | 4   | 5   | 5   | 24    | 96%  | Sangat Puas |
| 94    | Azam Siregar             | Lk | 25   | SMA        | Wiraswasta      | 5           | 4   | 5   | 4   | 5   | 23    | 92%  | Sangat Puas |
| 95    | Rendra Sabana            | Lk | 37   | SMA        | Wiraswasta      | 5           | 4   | 5   | 5   | 4   | 23    | 92%  | Sangat Puas |
| 96    | Kamto                    | Lk | 42   | SMA        | Wiraswasta      | 5           | 4   | 4   | 4   | 4   | 21    | 84%  | Puas        |
| 97    | Nanang Junaidi           | Lk | 39   | SMK        | Wiraswasta      | 4           | 4   | 4   | 4   | 4   | 20    | 80%  | Puas        |
| 98    | Deni Irawan              | Lk | 32   | SMA        | Petani          | 5           | 4   | 4   | 4   | 5   | 22    | 88%  | Sangat Puas |
| 99    | Ikbal Fiki M             | Lk | 30   | SMA        | Karyawan Swasta | 5           | 4   | 5   | 4   | 4   | 22    | 88%  | Sangat Puas |
| 100   | Mhd. Azwar Chandra       | Lk | 21   | SMA        | Mahasiswa       | 5           | 4   | 4   | 5   | 4   | 22    | 88%  | Sangat Puas |
| Total |                          |    |      |            |                 | 480         | 426 | 437 | 427 | 442 | 2212  | 88%  | Sangat Puas |

Lampiran 7 surat selesai penelitian

|                                                                                   |                                                                                                                                                                                                                                                                                       |                                                                                     |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  | <b>PEMERINTAH KABUPATEN ASAHAN</b><br><b>DINAS KESEHATAN</b><br><b>UPTD PUSKESMAS PULO BANDRING</b><br><b>KECAMATAN PULO BANDRING</b><br>Jl. Jati Dsn VII Sukadamai Kode Pos 21264<br>Hotline: 081370483054 email: <a href="mailto:pkmpbandring@gmail.com">pkmpbandring@gmail.com</a> |  |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|

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Sukadamai , 29 Mei 2024

Nomor : 0862 /PB/2024

Lampiran :

Perihal : Selesai Penelitian

Kepada Yth:

Jurusan Farmasi Poltekes Kesehatan KEMENKES Medan

di –

Medan

Sehubungan dengan Surat Izin Penelitian Jurusan Farmasi Poltekes KEMENKES Medan, Nomor : PP.08.02/F.XXII.15/205B/2024 Tanggal 03 April 2024 Perihal Tentang Izin Penelitian di UPTD Puskesmas Pulo Bandring dengan ini kami sampaikan bahwa:

Nama : ALHAFIZ CAN

Nim : P07539021041

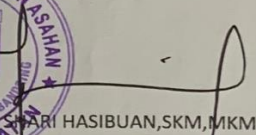
Judul : Tingkat Kepuasan Pasien Terhadap Pelayanan Kefarmasian di UPTD Puskesmas Pulo Bandring Kecamatan Pulo Bandring

Benar nama diatas telah selesai melakukan penelitian di wilayah kerja UPTD Puskesmas Pulo Bandring .

Demikian disampaikan ,atas kerjasamanya saya ucapkan terima kasih.

Kepala UPTD Puskesmas Pulo Bandring

Kecamatan Pulo Bandring

  
  
VINNY SHARI HASIBUAN, SKM, MKM  
NIP. 19780621 200502 2 002

Lampiran 8 kartu bimbingan KTI



**Kemenkes**  
Poltekkes Medan  
JURUSAN FARMASI  
JL. AIRLANGGA NO. 20 MEDAN

**KARTU LAPORAN PERTEMUAN BIMBINGAN KTI**  
**MAHASISWA T. A. 2023/2024**



Nama : ALHAFIZ CAN

NIM : P07539021 041

Pembimbing : ZULFU Ismanlar Fauzi, SE, MSI

| NO | TGL     | PERTEMUAN | PEMBAHASAN                          | PARAF PEMBIMBING   |
|----|---------|-----------|-------------------------------------|--------------------|
| 1  | 06/2/24 | I         | Bimbingan topik penelitian.         | <i>[Signature]</i> |
| 2  | 12/2/24 | II        | Pentarahan. Judul KTI               | <i>[Signature]</i> |
| 3  | 20/2/24 | III       | DISKUSI Judul KTI + ACC Judul       | <i>[Signature]</i> |
| 4  | 18/3/24 | IV        | DISKUSI Bab. I, II, III             | <i>[Signature]</i> |
| 5  | 20/3/24 | V         | Bimbingan proposal                  | <i>[Signature]</i> |
| 6  | 25/3/24 | VI        | ACC proposal                        | <i>[Signature]</i> |
| 7  | 03/6/24 | VII       | Bimbingan Bab I, II, III, IV, V, VI | <i>[Signature]</i> |
| 8  | 07/6/24 | VIII      | Bimbingan Bab I, II, III, IV, V     | <i>[Signature]</i> |
| 9  | 10/6/24 | IX        | Perbaikan Bab IV & V                | <i>[Signature]</i> |
| 10 | 12/6/24 | X         | Perbaikan Bab IV & V                | <i>[Signature]</i> |
| 11 | 13/6/24 | XI        | ACC Laporan Penelitian KTI          | <i>[Signature]</i> |
| 12 | 19/7/24 | XII       | ACC KTI                             | <i>[Signature]</i> |



Ketua  
DIREKTORAT JENDERAL  
TENAGA KESEHATAN  
Nadroh Br Sirepu, M. Si.  
NIP. 198007112015032002